

# CASE STUDY

## Data protection and management

provider of software a service to the Legal community, this company serves legal department and Law firms and data processing institutions in the APAC region. Its focus on leadership, regulatory expertise, and comprehensive technical assistance has fueled strong, consistent growth and earned the firm a leadership position in the industry.



### Customer and About

The client is a 100% captive unit of a global provider of software a service to the Legal community, this company serves legal department and Law firms and data processing institutions in the APAC region. Its focus on leadership, regulatory expertise, and comprehensive technical assistance has fueled strong, consistent growth and earned the firm a leadership position in the industry.

Organized in extended teams, the engineers collaborate with our partners in the Research & Development Centers and Business Units in Germany, Japan and the USA.



### Problem Statement

The highly sophisticated environment included 250 servers, two Storage Area Networks (SANs), a tape library and the company's entire backup infrastructure.

The clients had critical data residing on their servers and wanted to ensure the same was secured and was available when required. The loss of this data due to any reasons can lead to disastrous consequences. Besides, regulatory requirements mandated the protection of critical data to ensure business continuity in the event of a disaster.



### Solution Proposed

- Identified an appropriate solution for data protection and backup which ensured that any data residing on the LAN or the WAN was replicated. This meant that there were multiple replication levels. It resulted in storage independence. The product chosen worked on a unified management console and provided virtualized server support. The product is application aware and has informed replication meaning auto-configuration for fast and easy deployment as well as transactional integrity with exchange. This system provides file support for NTFS sparse files also.

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### Successful Implementation

System ensuring all critical IT services including their Corporate and Hosted Customers Data

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The system was implemented and tested to ensure that the system behaved as envisaged. This system was also certified by external auditors.



### Outcome

Data is reword and hence always available.

Data replication is optimized.

The Unified Web Based management and reporting console has an optional redundancy option which gives the user absolute control to manage the desired amount of data redundancy.

The SRM (storage resource management) reporting proactively avoids problems before they occur thereby reducing any unplanned downtime.



### Conclusion :

**Data is reword and hence always available. The Unified Web Based management and reporting console has an optional redundancy option which gives the user absolute control to manage the desired amount of data redundancy. The SRM (storage resource management) reporting proactively avoids problems before they occur thereby reducing any unplanned downtime.**